

Wylde Thistle Market Terms and Conditions 2024

1. Applications for Wylde Thistle markets are open all year round and we accept applications from all artisan makers.
2. Stall holders who have been successful and are offered a place will be contacted via email to confirm the dates that have been offered. Please note that applying for a place does not guarantee you a place at our events, and only those sent a confirmation email have been successful.
3. After confirmation emails have been issued, and invoice with a **non-refundable deposit** will be sent to you designated email address.
4. Due to the high number of applications received, we are unable to reply to unsuccessful applicants. Your details however will be kept on file, and should a place become available in your category then we may be in touch to offer you a place. It is your responsibility to check your email and reply promptly to any offers.
5. The deposit is required to be paid within 14 days of receipt of the invoice with the final total being due 6 weeks prior to the event. Failure to make payment within the required timeframe may result in your application being withdrawn.
6. Table spaces available are 5ftx2ft at £50 and 6ftx2ft at £55. We will do our best to accommodate table sizes, but your invoice will show what size you have been allocated.
7. Table, chair(s) and Wi-Fi will be provided for you on the day. You will need to bring your own table covering and display items. We will also provide a bottle of water and snack on the day. Please let us know if you have any allergies.
8. Access to the markets to set up will be from 10am, and we kindly ask that you are ready and set up to trade for 11am when the doors will open to the public. You will not be permitted access before this time and ask you to wait in your vehicle until the correct time.
9. Tables are allocated by Wylde Thistle and we ask that you do not move or swap tables with another maker. Please speak to a member of the Wylde Thistle team if there is an issue with your allocation.
10. Please ensure that the area around your stall is clear and that there are no trip hazards or items which could obstruct your fellow stall holder's table.

11. If someone else will be attending the market in your place, please ensure that you let us know in advance via email and that they are named on any insurance certificates you hold.
12. Wylde Thistle curates the makers for each event offering a variety of items for customers. Please only bring to the events what is noted on your application form. We may ask you to remove unlisted items.
13. Preference is given to those makers who are not already exhibiting with another provider in the locality.
14. In the event that you are unable to attend the confirmed date, please let us know via email as soon as possible. A full refund (minus deposit paid) will be given where 4 or more weeks' notice is given. Notice less than four weeks will result in a 50% deposit refund (minus deposit paid) and less than 2 weeks' notice will result in no refund being given.
15. Wylde Thistle reserve the right to act on our discretion regarding refunds based on individual circumstances. This will be communicated to you via email and confirmed with you before processing any refunds.
16. Wylde Thistle will email information about the event up to two weeks in advance. It is your responsibility to check your emails and ensure that you have read fully the information provided. This information will also contain social media assets and hashtags which we kindly ask you to share across your social media platforms.
17. Stall holders selling alcohol at Helensburgh and Lomond Civic Centre are required to apply for their own licence at least 4 weeks in advance. Those trading at The Marine are covered under the hotels licence.
18. All food vendors must display the relevant food hygiene and certification relevant to their trade.
19. All traders must ensure that their products comply with environmental and trading standards and must be able to supply documentation if required. If you are unsure what is required please contact your local Trading Standards for advice.
20. Any equipment you intend to use at the events must be PAT/ Gas Safe tested before bringing on site. Failure to provide the relevant certification/information may result in your item not being permitted to be used.

21. In line with information from Trading Standards, each stall holder must ensure that their business name is clearly displayed on their stall and that products are either individually priced or that there is a pricing list for customers to clearly see.
22. Wylde Thistle shall be under no liability in any way for any expenditure, liability, damage or loss sustained or incurred by stallholders because of delay or failure to perform any of its obligations if the delay or failure results from circumstances beyond its reasonable control.
23. All events will close to the general public at 4pm. You are asked to remain at your table until this time, or instructed otherwise by Wylde Thistle. Any traders packing up before this time, and have not spoken with a member of Wylde Thistle may have any future applications and confirmations withdrawn.
24. Wylde Thistle operates a Zero tolerance policy to aggressive and rude behaviour towards staff members, stall holders and customers. If we are made aware of this you will be asked to leave and if necessary, the police will be contacted. If you are subject to any issues from fellow stall holders or the general public, please make a Wylde Thistle colleague aware as soon as possible.
25. A member of Wylde Thistle will be on site at all times. In the event of any issues that arise we encourage you to let us know as soon as possible so that we can do our best to resolve and rectify the matter.